

FCC Appeal – 06-122

Service Provider: Erb's Business Machines (SPIN: 143006245)

Contact: John Walton, Controller
4935 Bowling Street SW, Suite E
Cedar Rapids, IA 52404
(319) 364-5159
jwalton@etsconnect.com

Summary of Columbus Junction E-Rate billing – 2017-2018

Job completed and billed Sept 29, 2017. 1. \$10,863.35 billed to School and \$44,445.65 billed (form 474) to USAC on the website 10/31/2017. Inv ID was 2719517 Security code 45985. This submission had the incorrect form 471 number (Walton input error). The error report came on 11/2/2017.

I resubmitted another invoice (form 474) on 1/22/2018 (inv ID 2759780 security code 29940) with proper form 471 id. This invoice was rejected (billed date after contract expiration) on 1/25/2018. According to info we had, last date to invoice was 1/28/2018. Not sure why the delay in second billing – year end closing and 2018 budgeting could be reason...

Started calling Client Services (888-203-8100)

I spoke with **Cody** on 1/22/2018 and **Cory** on 1/23/2018 and found that my second invoice was "in review" - I believe this is **case 217917**. When the invoice came back on 1/25 rejected, I reached back out to USAC for help; On 2/2/18 **Belinda** said our applicant needed to file a form 500 to extend the contracting date – Todd Heck, from Columbus, completed the form 500 – **form 500 case 89030**; on 2/9/18 **Kathy** said the form 500 was in review and suggested I appeal the second form 474 invoice rejection since the date issues would have to be resolved. On 2/9/2018 I created an **appeal (89401)** requesting an extension to the filing date.

On 3/8/18 I spoke with **Robbie** and was informed the form 500 review escalation could not occur until 60 days after submission (4/3) and 90 days on appeals (5/9). I am using the USAC portal to keep an eye on the appeal (89040)

On 5/1/18 I spoke to **Jade** who confirmed no decision was made on the appeal. On 5/11 I spoke with **Travis** and the appeal was escalated (**case 236894**). I am using the USAC portal to keep an eye on the appeal (89040)

On 6/19/18 I saw that the appeal status had been changed to Wage Ready. I spoke with **Danielle**, who stated that the appeal decision looks to be made and your status has been changed to Wave Ready – she explained that meant a document should be coming with the decision. **The approval document came on 6/22/2018 in the Revised Funding Commitment Decision Letter.**

On 6/25/18 I spoke with **Chabri** twice about filing the invoice (form 474) and making sure it had all the correct information. Chabri assured me I had the correct form 471 number and FRN and that the invoice date I should use should be the original date – she opened another case (**240760**) in case there were any other questions or issues. **I submitted the request (form 474) on 6/25/18** (Inv 2824671 security code 38684).

blank

2

On 6/26/18 I received a notification that the funding amount was again \$0 due to billed date after contract expiration date (same error as earlier). I spoke with **DeQuanna**, who confirmed the rejection and stated I would need to appeal to the FCC – I requested to speak to a supervisor as I need USAC to correct whatever is wrong with the submission and release the \$44k funding we have been waiting 8 months to receive. I received a call from **Reshida (Supervisor)** who stated she has escalated my request to the department who know more about the filling out of the forms and can tell me exactly what was wrong on my submission.

7/11/18 spoke with **Sabrina** – confirmed no response to escalation; Sabrina reviewed the rejection and said the last invoice should not have been rejected – **system error**.

7/31/18 received email update to case **240760** – **went to EPC site and notice was instructed to re-invoice**; called and spoke with **Rita** and she confirmed to use the information on the Revised Funding Commitment Decision Letter (6/22/18). **Resubmitted invoice on 7/31/18**.

8/1/18 Invoice rejected again

8/2/18 called and spoke with **Xavier** – case 240760, inv 2841783 – he asked for the entity # (BEN) for school – 132686; he reviewed the 486. Xavier confirmed previous information from the case but did not seem to have new information about the current rejected invoice. Xavier said the case had been escalated directly to the Invoicing Team – but this was all before 7/31 – I told Xavier that I received a notice to re-invoice and gave him new invoice number. Xavier researched the new invoice, 2841783, as well as invoice 2824671. I asked Xavier to escalate this to his supervisor and see about getting someone that I can talk to that can correct the invoice and get our funding released.

8/3/18 – received voicemail from **Rishida** at 5:45 p.m.

8/6/18 – called and spoke with **Chabri** – she has to send an email to **Rishida** since she does not have a direct extension and I should receive a call from **Rishida**. **Rishida** call at about 4:00 p.m. – she is very sorry for the inconvenience this issue has caused – the invoicing team is having a meeting tomorrow and should discuss this case. Call back on Wednesday if you don't hear anything. **Rishida** confirmed there is no additional escalation path and I cannot speak to the invoicing team. I told **Rishida** I have little confidence if I am told to re-invoice, my invoice will be accepted. I want to have someone from the invoicing team looking at my form 474 when I am setting it up online and assure me it will process. **Rishida** stated that is not the USAC process.

8/7/2018 – received notice that my latest invoice was denied and I would have to file an appeal with the FCC.

8/8/2018 – file appeal with FCC – scanned 98 pages of the file to submit to FCC. Page 29-37 outline the USAC approval of my appeal and state on page 37 that the Service Deliver Deadline is 9/30/2017. If we completed service in September of 2017, how can my invoice be dated earlier? I submitted the first form 474 invoice with an incorrect number and it was denied. I have since submitted three invoices to USAC with correct information that have been denied. I have appealed to USAC successfully and still my form 474 invoices are denied.

I am asking the FCC to uphold the approved appeal dated 6/22/2018, approve my invoice submission and request that USAC release the committed amount of \$44,165.42 to Erb's as soon as possible.

blank

Records / Customer Service Cases

#240760 - Columbus Junction Invoice

REOPEN CASE

Search News Related Actions

Case Details

Topic Appeals - Status Inquiry
Status Closed
Priority Medium
Inquiry Type Phone

Form Type FCC Form 474
Form Number 2841783
Created By USAC
Created On 6/25/2018 11:42 AM EDT
Organization Erb's Business Machines

Case Description

Description Calling about appeal said it was approved

Case Artifacts

Documents

| Name | Uploaded By | Upload Date | Attachment | Attachment Type |
|--|-------------|-----------------|------------|--------------------|
| SPI_143006245_jwalton@etsconnect.com_0703 2018 - Columbus Junction | John Walton | 7/3/18 11:06 AM | | No items available |

Attachments

Case Thread

User

Note

Date

USAC

Hello Mr. Walton,

The invoice was denied because the Customer Bill Date was 9/1/2017 for an FY 2016 commitment. 9/1/2017 is past the funding year for FY 2016, which is why the invoice was automatically denied. Unfortunately the filing deadline was missed and you'll need to file an Appeal with the FCC. We greatly appreciate your patience while we work through this backlog. This case will now close since a status has been identified.

8/7/2018 12:42 PM EDT

Thank you.

Hi,
Thank you for contacting USAC Client Service Bureau. We appreciate your patience while we work diligently to resolve your issue.

USAC

Warmest Regards,

8/6/2018 6:11 PM EDT

Rashida K.
Universal Service Administrative Company (USAC)
Client Service Bureau
(888) 203-810

| User | Note | Date |
|-------------|---|-----------------------|
| | <p>Once again, my invoice was rejected. I was informed on 7/31 to re-invoice. I submitted form 474 on 7/31 as instructed by Rita in customer service. Rita researched and called me back to inform that I should submit the form 474 with the information provided on the RFCDL provided on 6/22/2018. This is same process I followed with submitting invoice 2824671 on 6/25/18, which was rejected. I spoke with Xavier today and he was very understanding, but was helpless to correct this problem. I asked Xavier to escalate this issue once again. I do not want or should I need to fill out any more forms. I want someone to correct the form 474, inv 2841783, and have it process through the USAC system and release funds due our company. I have been informed multiple times this is an internal issue and we are very sorry for causing us this problem. Thank you, but I need an action taken to correct it without any more delays.</p> <p>Summary of 7/31 - 8/2 activity: 7/31/2018 received email from Angelique re: update to case 240760 – went to EPC site and notice was to re-invoice; called and spoke with Rita and she confirmed to use the information on the Revised Funding Commitment Decision Letter. Resubmitted invoice on 8/1.</p> <p>8/1/2018 Invoice rejected</p> <p>8/2/2018 called and spoke with Xavier – case 240760, inv 2841783 – asked for the entity # (BEN) for school – 132686; reviewed the “486”, whatever that is... Xavier left his mic open and I heard, “oh my gosh, you have got to be kidding me – talking to someone in the background – 30 days to invoice – 40 days...” – escalated directly to the Invoicing Team – but this was all before 7/31 – told Xavier that I received a notice to re-invoice – gave him new invoice number, Xavier researched the new invoice, 2841783, as well as invoice 2824671. I asked Xavier to escalate this to his supervisor and see about getting someone that I can talk to that can correct the invoice and get our funding released.</p> <p>Good Afternoon,</p> <p>USAC issued a revised funding decision on 06/23/2018. Check your News feed for the decision for funding year 2016. Invoice #: 2824671 failed due to the FCC Form 486 service start date had changed. Please re-invoice in order to receive your disbursement and we apologize for the delay in resolving your customer service case.</p> <p>I received the attached document today. It tells me the same thing as the document I received eight days ago. My invoice was rejected due to a date issue. As I have previously stated, my appeal, 89401, was approved and I submitted a new form 474 on Monday, June 25, 2018 after confirming with Chabri that my information (471, FRN, invoice dates) were all correct. USAC rejected this invoice and I need someone to correct the form 474 filing (I have not been told how to correct it as yet) and release funds to our bank account. Thank you.</p> <p>I am still waiting to hear from the department about my complaint. See 6/27 note below for expectations. Thank you.</p> | 8/2/2018 2:44 PM EDT |
| John Walton | | |
| USAC | | 7/31/2018 2:22 PM EDT |
| John Walton | | 7/3/2018 11:06 AM EDT |
| John Walton | | 7/2/2018 6:01 PM EDT |

| User | Note | Date |
|-------------|--|------------------------|
| John Walton | I have not heard anything from appropriate department about my complaint. I want to be clear about my expectations: My appeal (89401) was approved and I re-submitted my form 474 after confirming information with Chabri in the Customer Service Center. I need USAC to correct or instruction me on how to correct the 474 so the funding is released and we are paid the \$44k we have been trying to collect for the last 8 months. Thank you. | 6/27/2018 6:01 PM EDT |
| John Walton | After receiving approval of my appeal (89401), I contacted USAC and asked Chabri about filing the form 474 invoice properly with correct dates and information (471 number and FRN number) on 6/25. The document was again rejected by USAC after I filled it out as USAC told me to fill it out. I need USAC to correct the submitted 474 and release the \$44k funding we have been waiting 8 months to receive. I need to speak to someone who can accomplish this task. Thank you. | 6/26/2018 11:36 AM EDT |
| USAC | Thank you for contacting USAC Schools and Libraries Customer Service Bureau. I have re-opened and escalated your case to the appropriate department regarding your complaint. If you have any additional questions or concerns please feel free to contact us Monday through Friday 8 am to 8 pm EST. | 6/26/2018 11:35 AM EDT |
| | Warmest Regards, Rashida K. Universal Service Administrative Company (USAC) Client Service Bureau (888) 203-810 | |

User

Note

Date

Thank you for contacting USAC Client Service Bureau regarding your invoice being denied after appeal to USAC.

Parties that are seeking a waiver of FCC rules or that have filed an appeal with USAC and received a decision may, if they choose, appeal USAC's decision to the FCC. You must submit your appeal to the FCC within 60 days of the date when USAC issued the decision.

On all communications with the FCC, be sure to reference the Docket No. 02-6.

1. Go to <https://www.fcc.gov/ecfs>. Alternatively, from <https://www.fcc.gov>, click "ECFS" in the center of the page under "Access Now".
2. A page containing a filing search will open. At the top of the page, click "Submit a Filing".
3. In the "Proceedings" field, make sure to enter 02-6.
4. When filing a waiver request, be sure to choose WAIVER from the "Type of Filing" field. If you are filing an appeal, you may choose APPEAL.
5. Complete the rest of the fields as they are relevant. There are certain fields that are not applicable, such as the "Report Number" or "Bureau ID Number."
6. Upload your written letter of appeal or request for waiver, and any other applicable documentation.

In general, your appeal or waiver request should include:

1. Your contact information and the entity name and entity number, or service provider name and SPIN of the organization you represent;
2. A label of appeal or waiver request;
3. Information regarding the USAC decision being appealed and a copy of USAC's decision, if applicable;
4. A statement setting forth the party's interest in the matter presented for review;
5. A full statement of relevant, material facts with supporting affidavits and documentation;
6. The question presented for review, with reference, where appropriate, to the relevant Commission rule, order or statutory provision; and
7. A statement of the relief sought and the relevant statutory or regulatory provision pursuant to which such relief is sought.

Electronic appeals will be considered filed on a business day if they are received at any time before 12:00 AM ET. If you have questions or comments about using the ECFS, please contact the FCC directly at (202) 418-0193 or via email at ecfshelp@fcc.gov.

For the FCC's rules on appeals, you may also see Sections 54.719-54.72: http://www.ecfr.gov/cgi-bin/text-idx?SID=8f7ceac17a80d1abd798eb37023b5b75&node=p47.3.54&rgn=div5#se47.3.54_1719

Additional information on filing appeals to USAC and the FCC is found on the Appeals page of the USAC website: <http://usac.org/about/about/program-integrity/appeals.aspx>

If you have any questions or believe this case was closed incorrectly, please re-open this case or contact us at (888)-203-8100.

Thank you,
DeQuanna A.
Universal Service Administrative Company (USAC)
Client Service Bureau
(888) 203-8100

6/26/2018 10:51 AM EDT

USAC

User

Note

Date

Thank you for contacting USAC Client Service Bureau regarding FCC FORM 474.

Block 1 of the Form 474 Service Provider Invoice (SPI) requests basic information about the Service Provider and the Contact Person. It is essential that the Service Provider retains the InvoiceID and Security Code for their records.

This is the only page of the form which will provide this information, and these numbers are necessary to continue an incomplete form or to print a copy of the form. This information cannot be recovered by USAC, if lost by the Service Provider.

The InvoiceID is also the Invoice Number which can be used by CSB to check the status of a submitted invoice.

In Block 2 of the Form 474 SPI, the Service Provider will enter the specific information for which they are invoicing USAC.

USAC

The information requested in the items on this page should be completed for the eligible services in each FRN for which the Service Provider with the SPIN set forth in item 2 has delivered services on or after the effective date of discounts as reported in the Form 486 Notification Letter, consistent with the FCDL and for which the Service Provider has billed the Applicant.

6/25/2018 12:00 PM EDT

Block 3 of the Form 474 Service Provider Invoice (SPI) contains certifications that the authorized person for the Service Provider must acknowledge.

If you have any questions or believe this case was closed incorrectly, please re-open this case or contact us at (888)-203-8100.

Thank you,
Chabri D.
Universal Service Administrative Company (USAC)
Client Service Bureau
(888) 203-8100

11 items

Case Contact

Case Contact John Walton

blank

143006245|Erb's Business
Machines|jwalton@etsconnect.com|usacstatement@universalservice.org|1|\$0.0
0|Schools And Libraries|As of August 03, 2018
SPI|143006245|Columbus Junction-07312018 Inv|1699048915|"SLD Invoice
Number:2841783;Line Item Detail Number:9277412;Amount
Requested:44165.42;Bill Date> [90] days 471 Term or Cnt Ext;36;Invoice
Received Date [07/31/2018] Later Than FCC Extension Date
[07/29/2018];80;Billed Date After Contract Expiration
Date;224;"|062017|\$0.00

Your Total Actual Disbursement: \$0.00.

blank

Records / Customer Service Cases

#240760 - Columbus Junction Invoice

UPDATE CASE

[Home](#)
[News](#)
[Related Actions](#)

Case Details

Topic Appeals - Status Inquiry

Status Pending Customer

Priority Medium

Inquiry Type Phone

Form Type FCC Form 474

Form Number 2824671

Created By USAC

Created On 6/25/2018 11:42 AM EDT

Organization Erb's Business Machines

Case Description

Description Calling about appeal said it was approved

Case Artifacts

Documents

| Name | Uploaded By | Upload Date | Attachment | Attachment Type |
|--|-------------|-----------------|------------|--------------------|
| SPI_143006245_jwalton@etsconnect.com_0703 2018 - Columbus Junction | John Walton | 7/3/18 11:06 AM | | No items available |

Attachments

Case Thread

| User | Note | Date |
|-------------|---|-----------------------|
| USAC | <p>Good Afternoon,</p> <p>USAC issued a revised funding decision on 06/23/2018. Check your News feed for the decision for funding year 2016. Invoice #: 2824671 failed due to the FCC Form 486 service start date had changed. Please re-invoice in order to receive your disbursement and we apologize for the delay in resolving your customer service case.</p> | 7/31/2018 2:22 PM EDT |
| John Walton | <p>I received the attached document today. It tells me the same thing as the document I received eight days ago. My invoice was rejected due to a date issue. As I have previously stated, my appeal, 89401, was approved and I submitted a new form 474 on Monday, June 25, 2018 after confirming with Chabri that my information (471, FRN, invoice dates) were all correct. USAC rejected this invoice and I need someone to correct the form 474 filing (I have not been told how to correct it as yet) and release funds to our bank account. Thank you.</p> | 7/3/2018 11:06 AM EDT |
| John Walton | <p>I am still waiting to hear from the department about my complaint. See 6/27 note below for expectations. Thank you.</p> | 7/2/2018 6:01 PM EDT |
| John Walton | <p>I have not heard anything from appropriate department about my complaint. I want to be clear about my expectations: My appeal (89401) was approved and I re-submitted my form 474 after confirming information with Chabri in the Customer Service Center. I need USAC to correct or instruction me on how to correct the 474 so the funding is released and we are paid the \$44k we have been trying to collect for the last 8 months. Thank you.</p> | 6/27/2018 6:01 PM EDT |

7/31/18, Call to hotline

Rita

Total undiscounted FRN 51959.32

FRN 2841783

Sec code 82165

13

| User | Note | Date |
|-------------|---|------------------------|
| John Walton | <p>After receiving approval of my appeal (89401), I contacted USAC and asked Chabri about filing the form 474 invoice properly with correct dates and information (471 number and FRN number) on 6/25. The document was again rejected by USAC after I filled it out as USAC told me to fill it out. I need USAC to correct the submitted 474 and release the \$44k funding we have been waiting 8 months to receive. I need to speak to someone who can accomplish this task. Thank you.</p> <p>Thank you for contacting USAC Schools and Libraries Customer Service Bureau.</p> | 6/26/2018 11:36 AM EDT |
| USAC | <p>I have re-opened and escalated your case to the appropriate department regarding your complaint. If you have any additional questions or concerns please feel free to contact us Monday through Friday 8 am to 8 pm EST.</p> <p>Warmest Regards,</p> <p>Rashida K. Universal Service Administrative Company (USAC) Client Service Bureau (888) 203-810</p> | 6/26/2018 11:35 AM EDT |

User

Note

Date

Thank you for contacting USAC Client Service Bureau regarding your invoice being denied after appeal to USAC.

Parties that are seeking a waiver of FCC rules or that have filed an appeal with USAC and received a decision may, if they choose, appeal USAC's decision to the FCC. You must submit your appeal to the FCC within 60 days of the date when USAC issued the decision.

On all communications with the FCC, be sure to reference the Docket No. 02-6.

1. Go to <https://www.fcc.gov/ecfs>. Alternatively, from <https://www.fcc.gov>, click "ECFS" in the center of the page under "Access Now".
2. A page containing a filing search will open. At the top of the page, click "Submit a Filing".
3. In the "Proceedings" field, make sure to enter 02-6.
4. When filing a waiver request, be sure to choose WAIVER from the "Type of Filing" field. If you are filing an appeal, you may choose APPEAL.
5. Complete the rest of the fields as they are relevant. There are certain fields that are not applicable, such as the "Report Number" or "Bureau ID Number."
6. Upload your written letter of appeal or request for waiver, and any other applicable documentation.

In general, your appeal or waiver request should include:

1. Your contact information and the entity name and entity number, or service provider name and SPIN of the organization you represent;
2. A label of appeal or waiver request;
3. Information regarding the USAC decision being appealed and a copy of USAC's decision, if applicable;
4. A statement setting forth the party's interest in the matter presented for review;
5. A full statement of relevant, material facts with supporting affidavits and documentation;
6. The question presented for review, with reference, where appropriate, to the relevant Commission rule, order or statutory provision; and
7. A statement of the relief sought and the relevant statutory or regulatory provision pursuant to which such relief is sought.

Electronic appeals will be considered filed on a business day if they are received at any time before 12:00 AM ET. If you have questions or comments about using the ECFS, please contact the FCC directly at (202) 418-0193 or via email at ecfshelp@fcc.gov.

For the FCC's rules on appeals, you may also see Sections 54.719-54.72: http://www.ecfr.gov/cgi-bin/text-idx?SID=8f7ceac17a80d1abd798eb37023b5b75&node=p47.3.54&rgn=div5#se47.3.54_1719

Additional information on filing appeals to USAC and the FCC is found on the Appeals page of the USAC website: <http://usac.org/about/about/program-integrity/appeals.aspx>

If you have any questions or believe this case was closed incorrectly, please re-open this case or contact us at (888)-203-8100.

Thank you,
DeQuanna A.
Universal Service Administrative Company (USAC)
Client Service Bureau
(888) 203-8100

USAC

6/26/2018 10:51 AM EDT

15

User

Note

Date

Thank you for contacting USAC Client Service Bureau regarding FCC FORM 474.

Block 1 of the Form 474 Service Provider Invoice (SPI) requests basic information about the Service Provider and the Contact Person. It is essential that the Service Provider retains the InvoiceID and Security Code for their records.

This is the only page of the form which will provide this information, and these numbers are necessary to continue an incomplete form or to print a copy of the form. This information cannot be recovered by USAC, if lost by the Service Provider.

The InvoiceID is also the Invoice Number which can be used by CSB to check the status of a submitted invoice.

In Block 2 of the Form 474 SPI, the Service Provider will enter the specific information for which they are invoicing USAC.

USAC

The information requested in the items on this page should be completed for the eligible services in each FRN for which the Service Provider with the SPIN set forth in item 2 has delivered services on or after the effective date of discounts as reported in the Form 486 Notification Letter, consistent with the FCDL and for which the Service Provider has billed the Applicant.

6/25/2018 12:00 PM EDT

Block 3 of the Form 474 Service Provider Invoice (SPI) contains certifications that the authorized person for the Service Provider must acknowledge.

If you have any questions or believe this case was closed incorrectly, please re-open this case or contact us at (888)-203-8100.

Thank you,
Chabri D.
Universal Service Administrative Company (USAC)
Client Service Bureau
(888) 203-8100

8 items

Case Contact

Case Contact John Walton

16

FCC Form 474

Do not write in this space.

Approved by OMB
OMB Control No. 3060 – 0856
Estimated time per response: 1.0 hour

**Schools and Libraries Universal Service
Service Provider Invoice FCC Form 474**

Please read instructions before completing

Service Provider Form Identifier Columbus
Junction-07312018 Inv
(Create an identifier for your own reference)

FCC Form 474 Invoice # 2841783
(To be inserted by administrator)

Block 1: Service Provider Information

- | | | |
|---|----------------|--------------------------------|
| 1. Service Provider Name | | Erb's Business Machines |
| 2. Service Provider Identification Number (SPIN) | | 143006245 |
| 3. Contact Person's Name | | John Walton |
| 4. Contact Telephone Number | Area Code: 319 | Phone Number: 3645159 Ext. 134 |
| Contact Fax Number | Area Code: 319 | Fax Number: 3642738 |
| Contact Email Address | | jwalton@etsconnect.com |
| 5. Total Invoice Amount (total of Block 2, Column 13) | | 44165.42 |

Page 1 of 4

FCC Form 474

July 2016

8/2 - 1040 AM
~~XAVIER~~ XAVIER: Look @ the "46"
Ask for entity # of customer (BEN)
Request invoice extension

17

| SPIN <u>143006245</u> | | | | | | | |
|---|--|---|---|---|--|-------------------------|--|
| Service Provider Form Identifier <u>Columbus Junction-07312018 Inv</u> | | | | | | | |
| Contact Person <u>John Walton</u> | | | | | | | |
| Contact Telephone Number <u>319-3645159 134</u> | | | | | | | |
| Block 2: Funding Request Number Information | | | | | | | |
| 6. FCC Form 471 Application Number (from Funding Commitment Decision Letter) | 7. Funding Request Number (FRN) (from Funding Commitment Decision Letter) | 8. Bill Frequency (e.g., Monthly, Quarterly, Annually, One-time, Other) | 9. Customer Billed Date (mm/yyyy) | 10. Shipping Date to Customer or Last Day of Work Performed (mm/dd/yyyy) | 11. Total (Undiscounted) Amount for Service per FRN | 12. Discount Rate | 13. Amount Billed to USAC (Column 11 multiplied by Column 12) |
| For each FRN, there should be an entry in Column 9 or Column 10 but <u>NOT BOTH</u> | | | | | | | |
| 161024799 | 1699048915 | ONE-TIME | 09/01/2017 | | 51959.32 | 85 | 44165.42 |
| TOTAL REIMBURSEMENT AMOUNT TO BE ENTERED INTO ITEM 5 | | | | | | | |

18

Service Provider Invoice FCC Form 474**Service Provider Form Identifier** Columbus Junction-07312018 Inv**Contact Person** John Walton**Contact Telephone Number** 319-3645159 134**Block 3: Service Provider Certifications & Signature**

I declare under penalty of perjury that the foregoing is true and correct and that I am authorized to submit this Service Provider Invoice Form (FCC Form 474) and acknowledge to the best of my knowledge, information and belief, as follows:

- ✓ A. I certify that this Service Provider is in compliance with the rules and orders governing the schools and libraries universal service support program and I acknowledge that failure to be in compliance and remain in compliance with those rules and orders may result in the denial of discount funding and/or cancellation of funding commitments.
- ✓ B. I certify that the certifications made on the Service Provider Annual Certification Form (FCC Form 473) by this Service Provider are true and correct.
- ✓ C. I acknowledge that failure to comply with the rules and orders governing the schools and libraries universal service support program could result in civil or criminal prosecution by law enforcement authorities.

14. Signature of authorized person ✓**15. Date** 7/31/2018**16. Printed name of authorized person**
John Walton**17. Title or position of authorized person**
Controller**18. Telephone number of authorized person**
319-3645159**19. Address of authorized person**
4935 Bowling Street SW
Cedar Rapids IA, 52404

Approved by OMB
OMB Control NO. 3060 – 0856

Persons willfully making false statements on this form can be punished by fine or forfeiture, under the Communications Act, 47 U.S.C. Secs. 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. Sec. 1001.

FCC NOTICE FOR INDIVIDUALS REQUIRED BY THE PRIVACY ACT AND THE PAPERWORK REDUCTION ACT

Part 54 of the Commission's Rules authorizes the FCC to collect the information on this form. Failure to provide all requested information will delay the processing of the application or result in the application being returned without action. Information requested by this form will be available for public inspection. Your response is required to obtain the requested authorization.

The public reporting for this collection of information is estimated to range from 1 to 2 hours per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the required data, and completing and reviewing the collection of information. If you have any comments on this burden estimate, or how we can improve the collection and reduce the burden it causes you, please write to the Federal Communications Commission, AMD-PERM, Paperwork Reduction Act Project (3060-0856), Washington, DC 20554. We will also accept your comments regarding the Paperwork Reduction Act aspects of this collection via the Internet if you send them to PRA@fcc.gov. PLEASE DO NOT SEND YOUR RESPONSE TO THIS FORM TO THIS ADDRESS.

Remember – You are not required to respond to a collection of information sponsored by the Federal government, and the government may not conduct or sponsor this collection, unless it displays a currently valid OMB control number or if we fail to provide you with this notice. This collection has been assigned an OMB control number of 3060-0856.

THE FOREGOING NOTICE IS REQUIRED BY THE PRIVACY ACT OF 1974, PUBLIC LAW 93-579, DECEMBER 31, 1974, 5 U.S.C. 552a(e)(3) AND THE PAPERWORK REDUCTION ACT OF 1995, PUBLIC LAW 104-13, OCTOBER 1, 1995, 44 U.S.C. SECTION 3507.

Do not staple the FCC Form 474.

Page 4 of 4

FCC Form 474

July 2016

20

6/26/18 Rejection

143006245 Columbus Junction SD

2824671 9217067 161024799 1699048915

44445.65 Passed \$0

Invoice Received Date [06/25/2018] Later Than Invoice Acceptable
End Date [01/29/2018]; Bill Date > [90] days 471 Term or Cnt
Ext; Billed Date After Contract Expiration Date

6/25/2018 SPIF

Invoice Status Report to Service Provider ; Total Records: 1

blank

FCC Form 474

Do not write in this space.

Approved by OMB
OMB Control No. 3060 – 0856
Estimated time per response: 1.0 hourSchools and Libraries Universal Service
Service Provider Invoice FCC Form 474

Please read instructions before completing

Service Provider Form Identifier Columbus
Junction SD
(Create an identifier for your own reference)FCC Form 474 Invoice # 2824671
(To be inserted by administrator)

Block 1: Service Provider Information

- | | | |
|--|----------------|--------------------------------|
| 1. Service Provider Name | | Erb's Business Machines |
| 2. Service Provider Identification Number (SPIN) | | 143006245 |
| 3. Contact Person's Name | | John Walton |
| 4. Contact Telephone Number | Area Code: 319 | Phone Number: 3645159 Ext. 134 |
| Contact Fax Number | Area Code: 319 | Fax Number: 3642738 |
| Contact Email Address jwalton@etsconnect.com | | |
| 5. Total Invoice Amount (total of Block 2, Column 13) 44445.65 | | |

SPIN 143006245Service Provider Form Identifier Columbus Junction SDContact Person John WaltonContact Telephone Number 319-3645159 134**Block 2: Funding Request Number Information**

| 6. FCC Form 471 Application Number (from Funding Commitment Decision Letter) | 7. Funding Request Number (FRN) (from Funding Commitment Decision Letter) | 8. Bill Frequency (e.g., Monthly, Quarterly, Annually, One-time, Other) | 9. Customer Billed Date (mm/yyyy) | 10. Shipping Date to Customer or Last Day of Work Performed (mm/dd/yyyy) | 11. Total (Undiscounted) Amount for Service per FRN | 12. Discount Rate | 13. Amount Billed to USAC (Column 11 multiplied by Column 12) |
|---|--|---|---|---|--|-------------------------|--|
| For each FRN, there should be an entry in Column 9 or Column 10 but <u>NOT BOTH</u> | | | | | | | |
| 161024799 | 1699048915 | ONE-TIME | 09/01/2017 | | 53309 | 85 | 44445.65 |

TOTAL REIMBURSEMENT AMOUNT TO BE ENTERED INTO ITEM 5

| | |
|---|---------------------------|
| Service Provider Invoice FCC Form 474 | |
| Service Provider Form Identifier <u>Columbus Junction SD</u> | |
| Contact Person <u>John Walton</u> | |
| Contact Telephone Number <u>319-3645159 134</u> | |
| Block 3: Service Provider Certifications & Signature | |
| I declare under penalty of perjury that the foregoing is true and correct and that I am authorized to submit this Service Provider Invoice Form (FCC Form 474) and acknowledge to the best of my knowledge, information and belief, as follows: | |
| <ul style="list-style-type: none">✓ A. I certify that this Service Provider is in compliance with the rules and orders governing the schools and libraries universal service support program and I acknowledge that failure to be in compliance and remain in compliance with those rules and orders may result in the denial of discount funding and/or cancellation of funding commitments.✓ B. I certify that the certifications made on the Service Provider Annual Certification Form (FCC Form 473) by this Service Provider are true and correct.✓ C. I acknowledge that failure to comply with the rules and orders governing the schools and libraries universal service support program could result in civil or criminal prosecution by law enforcement authorities. | |
| 14. Signature of authorized person ✓ | 15. Date 6/25/2018 |
| 16. Printed name of authorized person John Walton | |
| 17. Title or position of authorized person Controller | |
| 18. Telephone number of authorized person 319-3645159 134 | |
| 19. Address of authorized person 4935 Bowling Street SW Suite E Cedar Rapids IA, 52404 | |

25

Approved by OMB
OMB Control NO. 3060 – 0856

Persons willfully making false statements on this form can be punished by fine or forfeiture, under the Communications Act, 47 U.S.C. Secs. 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. Sec. 1001.

FCC NOTICE FOR INDIVIDUALS REQUIRED BY THE PRIVACY ACT AND THE PAPERWORK REDUCTION ACT

Part 54 of the Commission's Rules authorizes the FCC to collect the information on this form. Failure to provide all requested information will delay the processing of the application or result in the application being returned without action. Information requested by this form will be available for public inspection. Your response is required to obtain the requested authorization.

The public reporting for this collection of information is estimated to range from 1 to 2 hours per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the required data, and completing and reviewing the collection of information. If you have any comments on this burden estimate, or how we can improve the collection and reduce the burden it causes you, please write to the Federal Communications Commission, AMD-PER, Paperwork Reduction Act Project (3060-0856), Washington, DC 20554. We will also accept your comments regarding the Paperwork Reduction Act aspects of this collection via the Internet if you send them to PRA@fcc.gov. PLEASE DO NOT SEND YOUR RESPONSE TO THIS FORM TO THIS ADDRESS.

Remember – You are not required to respond to a collection of information sponsored by the Federal government, and the government may not conduct or sponsor this collection, unless it displays a currently valid OMB control number or if we fail to provide you with this notice. This collection has been assigned an OMB control number of 3060-0856.

THE FOREGOING NOTICE IS REQUIRED BY THE PRIVACY ACT OF 1974, PUBLIC LAW 93-579, DECEMBER 31, 1974, 5 U.S.C. 552a(e)(3) AND THE PAPERWORK REDUCTION ACT OF 1995, PUBLIC LAW 104-13, OCTOBER 1, 1995, 44 U.S.C. SECTION 3507.

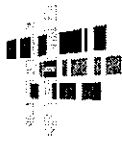
Do not staple the FCC Form 474.

26

6/25/18

| | | | | |
|---|--|--|---|--|
| <div>BEN 132686</div> | BEN Name COLUMBUS COMMUNITY SCHOOL DIST | Post-Commitment Request Type Appeals | Post-Commitment Application/Request Number 89401 169048915 | Post-Commitment Decision (FRN Level) Approved |
| Post-Commitment Rationale (FRN Level) | Original FRN Funding Decision | Revised FRN Funding Decision | RFCDL Comments (FRN Level) | Service Type |
| Based on your appeal letter and the relevant documentation, your appeal is approved. You have 30 days from the date of this letter to submit an invoice with the correct information. Our records show that applicant filed FCC Form 500 #89030 requesting an Implementation (Service Delivery) Deadline Extension which was denied on 02/22/2018 because it was received after FCC deadline for Implementation (Service Delivery) Deadline Extension requests which was 9/30/2017. | Funded | Funded | FCC Form 471 | Internal Connections |
| Establishing FCC Form 470 160010099 | SPIN 143005245 | Service Provider Erb's Business Machines | Contract Number 161024799 | Service Start Date 01-Jul-2016 |
| Contract Expiration Date (Original) 01-Oct-2016 | Contract Award Date | Contract Expiration Date (After Extension Exercised) | Months Of Service In Funding Year | Total Eligible One Time Charges \$51,959.32 |
| Total Pre-Discount Charges \$51,959.32 | Discount Rate 85.00% | Revised Commitment Amount \$44,165.42 | Total Eligible Recurring Charges 4 \$0.00 | Wave Number 50 30-Sep-2017 |
| Consultant Name | CRN | Consultant Employer Name | Invoice Deadline Date | Service Delivery Deadline |

blank



Universal Service
Administrative Co.

June 22, 2018

Revised Funding Commitment Decision Letter

Funding Year 2016

Contact Information:

Angelique Kramer
Erb's Business Machines
4935 Bowling St. SW
Cedar Rapids, IA 52404
akramer@etsconnect.com

SPIN: 143006245

Post Commitment Wave: 50

6/25/18 Inv # 2824671

Security Code: 38684

Totals

| | |
|----------------------------------|--------------------|
| Original Commitment Amount | \$44,165.42 |
| Revised Commitment Amount | \$44,165.42 |

What is in this letter?

Thank you for submitting your post-commitment request for Funding Year 2016 Schools and Libraries Program (E-rate) funding. Attached to this letter, you will find the revised funding statuses and/or post commitment changes to the original Funding Commitment Decision Letter (FCDL) you received. Below are the changes that were made:

- Appeals

The Universal Service Administrative Company (USAC) is providing this information to both the applicant(s) and the service provider(s) so that all parties are aware of the post-commitment changes related to their funding requests and can work together to complete the funding process for these requests.

Next Steps

1. FCC Form 486. If your applicant(s) has not already filed the FCC Form 486, Service Confirmation and Children's Internet Protection Act (CIPA) Certification Form, for any FRNs included in this RFCDL, please make sure they review CIPA requirements and file the form(s).

blank



Service Provider: Erb's Business Machines
SPIN: 143006245
Post Commitment Wave: 50

2. **Make sure your applicant(s) file the FCC Form 486, Service Confirmation and Children's Internet Protection Act (CIPA) Certification Form**, for any FRNs included in this RFCDL, if they have not already done so. Please make sure they review the CIPA requirements and file the form(s).
 - **If USAC approved funding on an FRN in your original FCDL**, the deadline to submit the FCC Form 486 is 120 days from the date of the original FCDL or from the service start date (whichever is later).
 - **If a new FRN was created for this RFCDL or funding was not approved on an FRN in your original FCDL but is approved in this RFCDL**, the deadline to submit the FCC Form 486 is 120 days from the date of this RFCDL or from the service start date (whichever is later).
3. **Invoice USAC**, if you or your applicant(s) have not already done so. Work with your applicant(s) to determine if you will bill them at a discounted rate or if they will request reimbursement from USAC after paying their bills in full.
 - **If the applicant is invoicing USAC:** They must pay you (the service provider) the full cost for the services they receive and file the FCC Form 472, the Billed Entity Applicant Reimbursement (BEAR) Form, to invoice USAC for reimbursement of the discounted amount.
 - **If you (the service provider) are invoicing USAC:** You must provide services, bill the applicant for the non-discounted share, and file the FCC Form 474, the Service Provider Invoice (SPI) form, to invoice USAC for reimbursement for the discounted portion of costs. Every funding year, you must file an FCC Form 473, the Service Provider Annual Certification Form, to be able to submit invoices and receive disbursements.
 - **To receive an invoice deadline extension**, the applicant or service provider must request an extension on or before the last date to invoice. **If you anticipate, for any reason, that invoices cannot be filed on time**, USAC will grant a one-time, 120-day invoice deadline extension if timely requested.

How to Appeal or Request a Waiver of a Decision

You can appeal or request a waiver of a decision in this letter **within 60 calendar days** of the date of this letter. Failure to meet this deadline will result in an automatic dismissal of your appeal or waiver request.

Note: The Federal Communications Commission (FCC) will not accept appeals of USAC decisions that have not first been appealed to USAC. However, if you are seeking a waiver of E-rate program rules, you must submit your request to the FCC and not to USAC. USAC is not able to waive the E-rate program rules.

- **To submit your appeal to USAC**, visit the Appeals section in the E-rate Productivity Center (EPC) and provide the required information. USAC will reply to your appeal submissions to confirm receipt. Visit USAC's website for additional information on submitting an appeal to USAC, including step-by-step instructions.

blank



Service Provider: Erb's Business Machines
SPIN: 143006245
Post Commitment Wave: 50

- To request a waiver of the FCC's rules or appeal USAC's appeal decision, please submit it to the FCC in proceeding number CC Docket No. 02-6 using the [Electronic Comment Filing System](#) (ECFS). Include your contact information, a statement that your filing is a waiver request, identifying information, the FCC rule(s) for which you are seeking a waiver, a full description of the relevant facts that you believe support your waiver request and any related relief, and any supporting documentation.

For appeals to USAC or to the FCC, be sure to keep a copy of your entire appeal, including any correspondence and documentation, and provide a copy to the affected service provider(s).

Obligation to Pay Non-Discount Portion

Applicants are required to pay the non-discount portion of the cost of the eligible products and/or services to their service providers. Service providers are required to bill applicants for the non-discount portion of costs for the eligible products and/or services. The FCC stated that requiring applicants to pay the non-discounted share of costs ensures efficiency and accountability in the program. If using the BEAR invoicing method, the applicant must pay the service provider in full (the non-discount plus discount portion) **before** seeking reimbursement from USAC. If using the SPI invoicing method, the service provider must first bill the applicant **before** invoicing USAC.

Notice on Rules and Funds Availability

The applicants' receipt of funding commitments is contingent on their compliance with all statutory, regulatory, and procedural requirements of the Schools and Libraries Program and the FCC's rules. Applicants who have received funding commitments continue to be subject to audits and other reviews that USAC and/or the FCC may undertake periodically to assure that funds that have been committed are being used in accordance with such requirements. USAC may be required to reduce or cancel funding commitments that were not issued in accordance with such requirements, whether due to action or inaction, including but not limited to that by USAC, the applicant, or the service provider. USAC, and other appropriate authorities (including but not limited to the FCC), may pursue enforcement actions and other means of recourse to collect improperly disbursed funds.

blank



Service Provider: Erb's Business Machines
SPIN: 143006245
Post Commitment Wave: 50

Revised Funding Commitment Decision Overview

Funding Year 2016

| Funding Request Number (FRN) | BEN Name | Request Type | Revised Committed | Review Status |
|------------------------------|--------------------------------------|--------------|-------------------|---------------|
| 1699048915 | COLUMBUS COMMUNITY SCHOOL DIST | Appeals | \$44,165.42 | Approved |

35

Blank



Service Provider: Erb's Business Machines
SPIN: 143006245
Post Commitment Wave: 50

| | | |
|--|--|---------------------------------------|
| Post Commitment Request Number: 89401 | Post Commitment Request Type: Appeals | Post Commitment Decision: Approved |
|--|--|---------------------------------------|

| | | | |
|--------------------|---------------------------------------|----------------------------|---------------------------|
| FRN: 1699048915 | Service Type: Internal Connections | Original Status: Funded | Revised Status: Funded |
|--------------------|---------------------------------------|----------------------------|---------------------------|

| Dollars Committed | | | |
|----------------------------------|--------|---------------------------------|-------------|
| Monthly Cost | | One-Time Cost | |
| Months of Service | 4 | | |
| Total Eligible Recurring Charges | \$0.00 | Total Eligible One Time Charges | \$51,959.32 |
| Total Pre-Discount Charges | | \$51,959.32 | |
| Discount Rate | | 85.00% | |
| Revised Committed Amount | | \$44,165.42 | |

| Dates | |
|----------------------------------|-----------|
| Service Start Date | 7/1/2016 |
| Contract Expiration Date | 10/1/2016 |
| Contract Award Date | |
| Service Delivery Deadline | 9/30/2017 |
| Expiration Date (All Extensions) | |

| Service Provider and Contract Information | |
|---|-------------------------|
| Service Provider | Erb's Business Machines |
| SPIN (498ID) | 143006245 |
| Contract Number | |
| Account Number | |
| Establishing FCC Form 470 | 160010099 |

| Billed Entity Information | |
|---------------------------|--------------------------------|
| BEN Name | COLUMBUS COMMUNITY SCHOOL DIST |
| BEN | 132686 |
| FCC Form 471 | 161024799 |

| Consultant Information | |
|------------------------|--|
| Consultant Name | |
| Consultant's Employer | |
| CRN | |

| |
|---|
| Revised Funding Commitment Decision Comments: |
|---|

| |
|----------------------------|
| Post Commitment Rationale: |
|----------------------------|

Based on your appeal letter and the relevant documentation, your appeal is approved. You have 30 days from the date of this letter to submit an invoice with the correct information. Our records show that applicant filed FCC Form 500 #89030 requesting an Implementation (Service Delivery) Deadline Extension which was denied on 02/22/2018 because it was received after FCC deadline for Implementation (Service Delivery) Deadline Extension requests which was 9/30/2017.

blank

John Walton

From: portal@usac.org on behalf of EPC Application Administrator
<EPC.ApplicationAdministrator@usac.org>
Sent: Friday, May 11, 2018 3:44 PM
To: John Walton
Subject: USAC Notification: New Customer Service Case Created



Hello,

The USAC Client Service Bureau has created the following case:

Description: What's the status of this appeal?
Priority: Medium
Created By: Travis Baker
Received: 5/11/2018 4:43 PM EDT
Case Number: 236894

If the details of the case are not correct, you may view/modify the case record [here](#) or contact us by phone at (888) 203-8100.

Thank you.

Universal Service Administration Company

NOTE: Please do not reply to this email.

This message has been sent by EPC

Total Control Panel

[Login](#)

To: jwalton@etsconnect.com
From: portal@usac.org

Message Score: 1
My Spam Blocking Level: Custom

High (60): Pass
Medium (75): Pass
Low (90): Pass
Custom (70): Pass

[Block this sender](#)
[Block usac.org](#)

blank

Records / Customer Service Cases

#236894

UPDATE CASE

News Related Actions

Case Details

Topic Appeals - Status Inquiry

Created By USAC

Status Pending

Created On 5/11/2018 4:43 PM EDT

Priority Medium

Organization Erb's Business Machines

Inquiry Type Phone

Case Description

Description What's the status of this appeal?

Case Artifacts

Documents

| Name | Uploaded By | Upload Date |
|--------------------|-------------|-------------|
| No items available | | |

Attachments

| Attachment | Attachment Type |
|--------------------|-----------------|
| No items available | |

Case Thread

| User | Note | Date |
|--------------------|------|------|
| No items available | | |

Case Contact

Case Contact John Walton

blank

PCY2016.37 3/27/18

| | | | | | | |
|--|--------|---|---|--|---|------------------|
| BEN | 132686 | BEN Name COLUMBUS COMMUNITY SCHOOL DIST | Post-Commitment Request Type FCC Form 500 - Service Delivery Extension Request | Post-Commitment Application/Request Number | FRN | 89030 1699048915 |
| Post-Commitment Decision (FRN Level) | | Post-Commitment Rationale (FRN Level) Request received after the FCC deadline for Implementation (Service Delivery) Deadline Extension requests which was 9/30/2017. | Original FRN Funding Decision | Revised FRN Funding Decision | RFCDL Comments (FRN Level) | |
| Denied | | Funded | | | | |
| FCC Form 471 161024799 | | Service Type Internal Connections | Establishing FCC Form 470 160010099 | SPIN 143006245 | Service Provider Erb's Business Machines | |
| Contract Number | | Account Number (for SPIN) | Service Start Date 01-Jul-2016 | Contract Expiration Date (Original) | Contract Award Date | |
| Contract Expiration Date (After Extension Exercised) | | Months Of Service In Funding Year | Total Eligible Recurring Charges 4 \$0.00 | Total Eligible One Time Charges \$51,959.32 | Total Pre-Discount Charges \$51,959.32 | |
| Discount Rate 85.00% | | Revised Commitment Amount \$44,165.42 | Invoice Deadline Date | Wave Number | Service Delivery Deadline 37 30-Sep-2017 | |
| Consultant Name | | CRN | Consultant Employer Name | | | |

blank

REVISED FUNDING COMMITMENT DECISION LETTER SUPPLEMENT

Thank you for your Funding Year 2016 post commitment request for the Schools and Libraries Universal Service Support Program (E-rate) and for any assistance you provided throughout our review. The actual current funding statuses or post commitment changes to the funding requests are included in the attached spreadsheet in the News post in your E-rate Productivity Center (EPC) account.

The Universal Service Administrative Company (USAC) is sending this information to both the applicant(s) and the service provider(s) so that you can work together to implement the approved discount(s).

POSSIBLE NEXT STEPS

File FCC Form 486

If you have not already submitted the FCC Form 486, Receipt of Service Confirmation and Children's Internet Protection Act (CIPA), for any FRNs included in this RFCDL, please do so now.

File Invoice

Once the FCC Form 486 has been approved, either the applicant or the service provider can invoice USAC as products and services are being delivered and billed. If the applicant opted to pay only their portion of the cost of the eligible services, then the service provider must file an FCC Form 474, Service Provider Invoice (SPI) Form, to receive reimbursement from USAC. Applicants that paid for the services in full and who are now seeking reimbursement of the discounted amount must file the FCC Form 472, Billed Entity Applicant Reimbursement (BEAR) Form.

TO APPEAL A REVISED FUNDING COMMITMENT DECISION

If You Are Appealing A Post Commitment Request Decision

If you wish to appeal a SPIN change, Service Substitution, CIPA review, and/or FCC Form 500 decision in this letter to USAC, your appeal must be filed within 60 days of the date of this RFCDL, which can be found in the "More Info" section of the associated news post. Failure to meet this deadline will result in automatic dismissal of your appeal.

All appeals must be filed in EPC by selecting "Appeal" from the menu in the top right hand corner of your landing page and providing the requested information.

Your appeal should include the following information. Because you file the appeal through your EPC account, the system will automatically add much of the following identifying information for you.

- 1) Name, address, telephone number, and email address for the contact person for this appeal.
- 2) State outright that your letter is an appeal. Include the following to identify the USAC decision letter (e.g., FCDL) and the decision you are appealing:
 - a. Appellant name,
 - b. Applicant name and service provider name, if different from appellant,
 - c. Applicant BEN and Service Provider Identification Number (SPIN)



- d. FCC Form 471 Application Number and the Funding Request Number (FRN) or Numbers as assigned by USAC,
 - e. "Funding Commitment Decision Letter for Funding Year 2016," AND the exact text or the decision that you are appealing.
- 3) Please keep your appeal to the point, and provide supporting documentation. Be sure to keep a copy of your entire appeal, including any correspondence and documentation. A copy will automatically be saved for you in EPC.
- 4) If you are the applicant, please provide a copy of your appeal to the service provider(s) affected by USAC's decision to the applicant(s) affected by USAC's decision.

If you are the service provider, please provide a copy of your appeal to the applicant(s) affected by your decision. USAC will reply to your appeal submissions to confirm receipt.

For more information on submitting an appeal to USAC including step by step instructions on how to file the appeal through EPC, please see "Appeals" in the Schools and Libraries section of the USAC website.

Please remember that waivers of an E-rate rule can only be sought at the Federal Communications Commission (FCC), not USAC. Conversely, the FCC will not accept appeals of USAC decisions that have not first been appealed to USAC.

If You Are Appealing A USAC Appeal Decision

Parties seeking a waiver of FCC rules or that have filed an appeal with USAC and received a decision may, if they choose, appeal USAC's decision to the FCC. Appeals to the FCC must be made within 60 days of the issuance of USAC's decision, which can be found in associated news post. On all communications with the FCC, be sure to reference the appropriate Docket No: CC Docket No. 02-6 and include all the information referenced above for post commitment appeals.

The FCC recommends filing appeals with the Electronic Comment Filing System (ECFS) to ensure timely filing. Instructions for using ECFS can be found in the ECFS User Help section of the FCC's website. Electronic appeals will be considered filed on a business day if they are received at any time before 12:00 AM ET. If you have questions or comments about using the ECFS, please contact the FCC directly at (202) 418-0193 or via email.

For more information about submitting appeals to the FCC, including options to submit the appeal via U.S. mail or hand delivery, visit the FCC's website.

OBLIGATION TO PAY NON-DISCOUNT PORTION

Applicants are required to pay the non-discount portion of the cost of the products and/or services to their service provider(s). Service providers are required to bill applicants for the non-discount portion. The FCC stated that requiring applicants to pay their share ensures efficiency and accountability in the program. If USAC is being billed via the FCC Form 474, the service provider must first bill the applicant before it bills USAC. If USAC is being billed via the FCC Form 472 (BEAR), the applicant pays the service provider in full (the non-discount plus discount portion) and then seeks reimbursement from USAC. Note that starting on July 1, 2016, applicants submitting BEARs will be reimbursed directly by USAC. If you anticipate, for any reason, that you or your service provider cannot file an invoice on time, a one-time 120 invoice deadline extension will be granted to extension requests received on or before the last



date to invoice. If you are using a trade-in as part of your non-discount portion, please refer to Disposal or Trade-in of Equipment posted in the Reference Area of our website for more information.

NOTICE ON RULES AND FUNDS AVAILABILITY

Applicants' receipt of funding commitments is contingent on their compliance with all statutory, regulatory, and procedural requirements of the Schools and Libraries Program and the FCC's rules. Applicants who have received funding commitments continue to be subject to audits and other reviews that USAC and/or the FCC may undertake periodically to assure that funds that have been committed are being used in accordance with all such requirements. USAC may be required to reduce or cancel funding commitments that were not issued in accordance with such requirements, whether due to action or inaction, including but not limited to that by USAC, the applicant, or the service provider. USAC, and other appropriate authorities (including but not limited to the FCC), may pursue enforcement actions and other means of recourse to collect improperly disbursed funds.

Schools and Libraries Division
Universal Service Administrative Co.

blank

John Walton

From: portal@usac.org on behalf of EPC Application Administrator
<EPC.Application.Administrator@usac.org>
Sent: Friday, February 9, 2018 11:41 AM
To: John Walton; John Walton
Subject: USAC Notification - Case #217917 has been modified



Universal Service
Administrative Co.

Hello,

Additional Information regarding case # 217917 has been provided. Please review the case and take appropriate action.

[Click here to view the case dashboard](#)

Thank you,

Universal Service Administrative Co.

NOTE: Please do not reply to this email.

This message has been sent by EPC

Total Control Panel

[Login](#)

To: jwalton@etsconnect.com

Message Score: 1

High (60): Pass

From: portal@usac.org

My Spam Blocking Level: Custom

Medium (75): Pass

Low (90): Pass

[Block this sender](#)

Custom (70): Pass

[Block usac.org](#)

This message was delivered because the content filter score did not exceed your filter level.

blank

50

You have successfully created Appeal #89401 - Columbus Junction Project.

If you have any questions about your appeal, please contact the E-rate Program's Client Service Bureau (CSB) at (888) 203-8100.

[Click here to view the Appeal record](#)

2/16 - review

2/20 - review

51

blank

52

Records Appeals

Columbus Junction Project - #89401



Summary

Associated FRNs

Review Inquiries

News

Related Actions

In-Review

Outreach

Wave Ready

Committed

▼ Appeal Information

View Status (+)

Funding Year 2016

Submitting Organization Erb's Business Machines (SPIN: 143006245)

Created By John Walton

Created On 2/9/2018 12:49 PM EST

▼ Main Contact

Name John Walton

Email jwalton@etsconnect.com

Phone Number 319-364-5159

▼ Narrative

My appeal of this decision is based on the fact that the timely filed invoice for funding on 1/25/2018 was returned with disbursement of \$0.00. I spoke with several people in the USAC call center and was instructed to ask our client to submit a Form 500 since there was a date issue. Our client has submitted the Form 500 and it is currently in review status. Once the Form 500 has been approved, I need to resubmit my invoice for funding. As this is after the date deadline, I am asking for extension of time to submit this invoice. Thank you.

▼ Appeal Details

Decision appealed by applicant Remittance Statement

If you wish to modify or cancel your appeal, or, if you have any questions about your appeal, please contact the E-rate Program's Client Service Bureau (CSB) at (888) 203-8100.

View Supporting Documentation (+)

53

blank

54

John Walton

From: portal@usac.org on behalf of EPC Application Administrator
<EPC.Application.Administrator@usac.org>
Sent: Friday, February 2, 2018 2:14 PM
To: neil.mills@columbuscsd.org; todd.heck@columbuscsd.org; Angelique Kramer; John Walton; todd.heck@columbuscsd.org
Subject: FCC Form 500 Confirmation Notification for COLUMBUS COMMUNITY SCHOOL DIST (BEN: 132686)



We have received the FCC Form 500 for the Schools and Libraries (E-rate) Program filed by COLUMBUS COMMUNITY SCHOOL DIST (BEN: 132686). Further detail about this FCC Form 500 submission, along with a link to the complete form, is available in the News section of your E-rate Productivity Center (EPC) account.

NEXT STEPS

- Gather the documentation you used to complete your request so that you can respond to any questions from USAC about your request.
- Retain documentation showing that you have complied with all E-rate program rules for at least 10 years after the last day of service delivered.

FCC Form 500 Number: 89030
FCC Form 500 Nickname: ETS extension
Billed Entity Name: COLUMBUS COMMUNITY SCHOOL DIST (BEN: 132686)
Certification Date: 2/2/2018 8:13 PM GMT+00:00

If you have any questions about this notification, please contact USAC's Client Service Bureau at (888) 203-8100.

Sincerely,

Universal Service Administrative Co.

This message has been sent by EPC

Total Control Panel

[Login](#)

To: jwalton@etsconnect.com
From: portal@usac.org

Message Score: 50
My Spam Blocking Level: Custom

[Block](#) this sender
[Block](#) usac.org

High (60): Pass
Medium (75): Pass
Low (90): Pass
Custom (70): Pass

This message was delivered because the content filter score did not exceed your filter level.

blank

56

2/2/18
817e7eSUBMITTING_ORGANIZATION
COLUMBUS COMMUNITY SCHOOL DIST

FUNDING_YEAR

STATUS
2016 In ReviewCREATED_BY
todd.heck@col02-Feb-2018 20:13 Todd Heck

MAIN_CONTACT_NAME

MAIN_CONTACT_PHONE_NUMBER
319-728-2911MAIN_CONTACT_EMAIL
todd.heck@columbuscsd.org

Application Information

Application Number
161024799
Application Nickname
FiberProject2016
Category of Service
2

| Selected Change Types | Selected? | Narrative |
|------------------------------------|-----------|-----------|
| Service Start Date Change | No | |
| Contract Expiration Date Change | No | |
| Service Delivery Extension Request | Yes | |
| Cancel FRN Request | No | |
| Reduce FRN Request | No | |
| Equipment Transfer Request | No | |

There was a mistake on their first request for payment. They stated they entered the wrong number. We need an extension for the payment request.

FCC NOTICE FOR INDIVIDUALS REQUIRED BY THE PRIVACY ACT AND THE PAPERWORK REDUCTION ACT

Part 54 of the Commission's Rules authorizes the FCC to collect the information on this form. No authorization can be granted unless all information requested is provided. Failure to provide all requested information will delay the processing of the application or result in the application being returned without action. Information requested by this form will be available for public inspection. Your response is required to obtain the requested authorization. The public reporting for this collection of information is estimated to range from 1 to 1.5 hours per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the required data, and completing and reviewing the collection of information. If you have any comments on this burden estimate, or how we can improve the collection and reduce the burden it causes you, please write to the Federal Communications Commission, AMD-PERM, Paperwork Reduction Act Project (3060-0853), Washington, DC 20554. We will also accept your comments regarding the Paperwork Reduction Act aspects of this collection via the Internet if you send them to PRA@fcc.gov. PLEASE DO NOT SEND YOUR RESPONSE TO THIS FORM TO THIS ADDRESS. Remember - You are not required to respond to a collection of information sponsored by the Federal government, and the government may not conduct or sponsor this collection, unless it displays a currently valid OMB control number or if we fail to provide you with this notice. This collection has been assigned an OMB control number of 3060-0853.

57

blank

**E-Rate Productivity Center FCC Form 500 Confirmation Notification**

This confirmation notification is an acknowledgement that USAC has received COLUMBUS COMMUNITY SCHOOL DIST's FCC Form 500 #89030 for Funding Year 2016 on 2/2/2018. Each of the service providers for each of the FRNs on this form will also be receive a copy of this confirmation. Once we have successfully processed this form, you will receive another notification called the FCC Form 500 Notification Letter, which will indicate whether we were able to make the requested changes.

It is important that you review this request now to make sure the information you have filed is accurate.

Click on the date/time at the bottom of this FCC Form 500 Confirmation Letter to see a printable version.

NEXT STEPS

- Gather the documentation you used to complete your request so that you can respond to any questions from USAC about your request.
- Retain documentation showing that you have complied with all E-rate program rules for at least 10 years after the later of the last day of the applicable funding year or the service delivery deadline for the relevant funding request.
- You can view your entire Form 500 by clicking the link below.

Please keep a copy of this confirmation for your records.

Feb 2, 2018 Comment Hide Info ▲

**FCC Form 500
Number** 89030

Billed Entity COLUMBUS COMMUNITY SCHOOL DIST (BEN: 132686)

Submission Date Feb 2, 2018

59

blank

4/25/18

143006245|Erb's Business
Machines|jwalton@etsconnect.com|usacstatement@universalservice.org|1|\$0.0
0|Schools And Libraries|As of January 25, 2018
SPI|143006245|Columbus CSD|1699048915|"SLD Invoice Number:2759780;Line
Item Detail Number:9023228;Amount Requested:44445.65;Bill Date> [90] days
471 Term or Cnt Ext;36;Billed Date After Contract Expiration
Date;224;"|062017|\$0.00

Your Total Actual Disbursement: \$0.00.

blank

FN

| | | | | | | | | | |
|------------|------------|-----------|-----------|--------------------------------|--------------------------------|----------|----------------|--------------|----|
| 143006245 | 1699048915 | 161024799 | 160010099 | COLUMBUS COMMUNITY SCHOOL DIST | ToddHeck | EMAIL | 1210 COLTON ST | COLUMBUS JCT | IA |
| 52738 | 1218 | 319 | 7282911 | | 9096 todd.heck@columbuscsd.org | FUNDED | | | |
| N/A | | Shared | 7/1/2016 | | 10/1/2016 | 51959.32 | 85 | 44165.42 | No |
| 12/18/2016 | 2016 | 7/1/2016 | 6/30/2017 | N | | | | | |

SLD 486 to Service Provider ; Total Records:1

Cost date to 12/18/18
Invoice

blank

1222018_20080336 (003)

143006245|Columbus CSD|2759780|9023228|161024799|1699048915|44445.65|Passed \$0|Bill
Date> [90] days 471 Term or Cnt Ext;Billed Date After Contract Expiration
Date|01/22/2018|SPIF

Invoice Status Report to Service Provider ; Total Records: 1

In review

blank

#2

FCC Form 474

Do not write in this space.

Approved by OMB
OMB Control No. 3060 - 0856
Estimated time per response: 1.0 hour

**Schools and Libraries Universal Service
Service Provider Invoice FCC Form 474**

Please read instructions before completing

Service Provider Form Identifier Columbus CSD
(Create an identifier for your own reference)

FCC Form 474 Invoice # 2759780
(To be inserted by administrator)

Block 1: Service Provider Information1. Service Provider Name Erb's Business Machines2. Service Provider Identification Number (SPIN) 1430062453. Contact Person's Name John Walton4. Contact Telephone Number Area Code: 319 Phone Number: 3645159 Ext. 134Contact Fax Number Area Code: 319 Fax Number: 3642738Contact Email Address jwalton@etsconnect.com5. Total Invoice Amount (total of Block 2, Column 13) 44445.65

Page 1 of 4

FCC Form 474

July 2016

#2 Form 474

67

SPIN 143006245

Service Provider Form Identifier Columbus CSD

Contact Person John Walton

Contact Telephone Number 319-3645159 134

Block 2: Funding Request Number Information

| 6. FCC Form 471 Application Number (from Funding Commitment Decision Letter) | 7. Funding Request Number (FRN) (from Funding Commitment Decision Letter) | 8. Bill Frequency (e.g., Monthly, Quarterly, One- Annually, Other) time, Other) | 9. Customer Billed Date (mm/yyyy) | 10. Shipping Date to Customer or Last Day of Work Performed (mm/dd/yyyy) | 11. Total (Undiscounted) Amount for Service per FRN | 12. Discount Rate | 13. Amount Billed to USAC (Column 11 multiplied by Column 12) |
|--|---|--|---|---|--|-------------------------|--|
| 161024799 | 1699048915 | ONE-TIME | 09/01/2017 | | 53309 | 85 | 44445.65 |
| TOTAL REIMBURSEMENT AMOUNT TO BE ENTERED INTO ITEM 5 | | | | | | | |

68

| | |
|---|---------------------------|
| Service Provider Invoice FCC Form 474 | |
| Service Provider Form Identifier <u>Columbus CSD</u> | |
| Contact Person <u>John Walton</u> | |
| Contact Telephone Number <u>319-3645159 134</u> | |
| Block 3: Service Provider Certifications & Signature | |
| I declare under penalty of perjury that the foregoing is true and correct and that I am authorized to submit this Service Provider Invoice Form (FCC Form 474) and acknowledge to the best of my knowledge, information and belief, as follows: | |
| <input checked="" type="checkbox"/> A. I certify that this Service Provider is in compliance with the rules and orders governing the schools and libraries universal service support program and I acknowledge that failure to be in compliance and remain in compliance with those rules and orders may result in the denial of discount funding and/or cancellation of funding commitments. <input checked="" type="checkbox"/> B. I certify that the certifications made on the Service Provider Annual Certification Form (FCC Form 473) by this Service Provider are true and correct. <input checked="" type="checkbox"/> C. I acknowledge that failure to comply with the rules and orders governing the schools and libraries universal service support program could result in civil or criminal prosecution by law enforcement authorities. | |
| 14. Signature of authorized person <input checked="" type="checkbox"/> | 15. Date <u>1/22/2018</u> |
| 16. Printed name of authorized person John Walton | |
| 17. Title or position of authorized person Controller | |
| 18. Telephone number of authorized person 319-3645159 134 | |
| 19. Address of authorized person 4935 Bowling Street SW Cedar Rapids IA, 52404 | |

Approved by OMB
OMB Control NO. 3060 – 0856

Persons willfully making false statements on this form can be punished by fine or forfeiture, under the Communications Act, 47 U.S.C. Secs. 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. Sec. 1001.

FCC NOTICE FOR INDIVIDUALS REQUIRED BY THE PRIVACY ACT AND THE PAPERWORK REDUCTION ACT

Part 54 of the Commission's Rules authorizes the FCC to collect the information on this form. Failure to provide all requested information will delay the processing of the application or result in the application being returned without action. Information requested by this form will be available for public inspection. Your response is required to obtain the requested authorization.

The public reporting for this collection of information is estimated to range from 1 to 2 hours per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the required data, and completing and reviewing the collection of information. If you have any comments on this burden estimate, or how we can improve the collection and reduce the burden it causes you, please write to the Federal Communications Commission, AMD-PERM, Paperwork Reduction Act Project (3060-0856), Washington, DC 20554. We will also accept your comments regarding the Paperwork Reduction Act aspects of this collection via the Internet if you send them to PRA@fcc.gov. PLEASE DO NOT SEND YOUR RESPONSE TO THIS FORM TO THIS ADDRESS.

Remember – You are not required to respond to a collection of information sponsored by the Federal government, and the government may not conduct or sponsor this collection, unless it displays a currently valid OMB control number or if we fail to provide you with this notice. This collection has been assigned an OMB control number of 3060-0856.

THE FOREGOING NOTICE IS REQUIRED BY THE PRIVACY ACT OF 1974, PUBLIC LAW 93-579, DECEMBER 31, 1974, 5 U.S.C. 552a(e)(3) AND THE PAPERWORK REDUCTION ACT OF 1995, PUBLIC LAW 104-13, OCTOBER 1, 1995, 44 U.S.C. SECTION 3507.

Do not staple the FCC Form 474.

Page 4 of 4

FCC Form 474

July 2016

[Home](#) | Client Service Bureau: 1-888-203-8100

1997-2018 © , Universal Service Administrative Company, All Rights Reserved.

SAVE DRAFT

FCC Certified Form 471 Funding Request Report

Search Parameters

Certified After

Jan 1, 2016

Certified Before

Dec 31, 2016

Service Provider Identification Number

143006245

SPIN #
143006245

Results

| Funding Request Number | Billed Entity Number of Applicant | SPIN (Service Provider Identification Number) | 471 Application Number | Establishing FCC Form 470 | Applicant Name | Applicant State Code | Main Contact Person | Service Ordered | Fund Commitment Pre-Discount Annual Cost | Discount Percentage | Funding Commitment Request Amount | Service Start Date | Contract Expiration Date | FCC Form 471 Certification Date | Consulting Firm(s) |
|------------------------|-----------------------------------|---|------------------------|---------------------------|------------------------------------|----------------------|---------------------|---|--|---------------------|-----------------------------------|--------------------|--------------------------|---------------------------------|--------------------|
| 169908244 4 | 132551 | 143006245 | 161038437 | 160027941 | MARION INDEPENDENT SCHOOL DISTRICT | IA | James Huff | Internal Connections | 2077.5 | 50 | 1038.75 | 7/1/2016 | 6/30/2017 | 5/5/2016 4:25 PM EDT | Consulting Firm(s) |
| 169904891 5 | 132686 | 143006245 | 161024799 | 160010099 | COLUMBUS COMMUNITY SCHOOL DIST | IA | Todd Heck | Internal Connections | 49384.05 | 85 | 44445.65 | 7/1/2016 | 10/1/2016 | 4/28/2016 12:43 PM EDT | Consulting Firm(s) |
| 169900661 3 | 132601 | 143006245 | 161005078 | | CEDAR RAPIDS COMM SCHOOL DIST | IA | Lori Bruzek | Basic Maintenance of Internal Connections | 11273.42 | 80 | 9018.74 | 7/1/2016 | 6/30/2018 | 2/24/2016 7:17 PM EST | Consulting Firm(s) |

CLOSE

PREVIOUS

EXPORT SEARCH RESULTS

blank

143006245|Erb's Business

Machines|ahummel@erbs.com|usacstatement@universalservice.org|1|\$0.00|Scho
ols And Libraries|As of November 02, 2017

SPI|143006245|Columbus CSD|0|"SLD Invoice Number:2719517;Line Item Detail
Number:8926164;Amount Requested:44165.42;Invalid 471 [161009049] / FRN
[1699048915];23;No Payment, Total Commitment Paid;1200;"||\$0.00

Your Total Actual Disbursement: \$0.00.

Case # for call
217917

5/11/18
JADE

copy
888-203-8100,0

Inv 275 9780

Sec. Code 29940

→ Call once a
week ←
to check status

1/23/18 - Copy

IN REVIEW

Form 500

done 2/2/18

to change Contract
Expiration Date

Applicant?

89030 2/2/18

2/9/18 - Kathy Form 500 - * Appeal
In review stage

Appeal - ~~474~~ - did not realize I needed to extend (1/25/18 letter)
↳ denied & rejected due to Form 500
Fee deadline waiver

1/1/18

blank

Columbo - Jinetra - TSPD HALL
(319-880-2496)

USAC help

1/22 - Cadey

888 203-8100, 0

1/23 - Cory

In review

2/2 - Belinda → Applicant needs to

extend from 500 extacy
citizenship date

"expiration date need to
be extended"

2/2 - emailed Todd to request
a Form 500 be filed

blank

See notes on back

Records / FCC Forms 471

2016_471_Basic - #161009049

Funding Requests Connectivity Information Discount Calculation Entity Information News Related Actions

Incomplete

Certified

In Review

Outreach

Wave Ready

Committed

Application Information

Nickname 2016_471_Basic
Application Number 161009049
Funding Year 2016
Category of Service Category 1

Created Date 3/9/2016 9:10 AM EST
Created By Todd Heck
Certified Date 4/7/2016 4:50 PM EDT
Certified By Todd Heck
Last Modified Date 4/7/2016 4:50 PM EDT
Last Modified By Todd Heck

Billed Entity Information

COLUMBUS COMMUNITY SCHOOL DIST
1208 COLTON ST
COLUMBUS JCT, IA 52738
319-728-2911

*FRM
1699048915*

Billed Entity Number: 132686
FCC Registration Number: 0006309363
Applicant Type: School District

Consultant Information

There are currently no consulting firms associated with your organization. If this is in error, please update your organization profile.

Contact Information

Name Todd Heck

Phone Number 319-728-2911 x9096

Email todd.heck@columbuscsd.org

Holiday / Summer Contact Information

Contact Information Tashia Wheeler
tashia.wheeler@columbuscsd.org
319-728-2911 x9093

*Inv ID 2719517
Sec Code 45985***FCC Form 471 Generated Documents**

FCC Form 471 Version

Original Version

3/8/18

Robbie

⇒ Form 520 escalation 60 days $\frac{2}{2}$; Attn $\frac{4}{3}$

⇒ Appeal 90 days before escalation

5/1/18 Jade

In Review for 90 days 5/9 to Appeal

- once reviewed - Accepted

Resubmit In review

Reject

Appeal

5/11/18

Travis

Appeal 89401 escalation

6/19/18

Danielle

waiting (call back on 6/22)

6/25/18 - Approved

~~Shabana~~ Shabana Chabri ⁽²⁾ - 2016/17
CASE # 240760

6/26/18

DEQuanna

Escalate to Supervisor

Appeal to FCC

Rosheeda - Mgr - Dept. will get
★ Complaint Dept ★

Records / Applicant Entities

#132686 - COLUMBUS COMMUNITY SCHOOL DIST



MANAGE ORGANIZATION

MANAGE ORGANIZATION RELATI...

[Summary](#) [Customer Service](#) [Modifications](#) [Additional Information](#) [Discount Rate](#) [Contracts](#) [FCC Forms](#) [News](#) [Related Actions](#)

Organization Details

Name COLUMBUS COMMUNITY SCHOOL DIST
Entity Number 132686
FCC Registration Number 0006309363

Applicant Type School District
Status Active

Contact Information

Physical Address 1208 COLTON ST
COLUMBUS JCT, LOUISA, IA 52738-1218
Mailing Address 1208 COLTON ST
COLUMBUS JCT, LOUISA, IA 52738-1218

Phone Number 319-728-2911
Email
Website URL <http://columbuscsd.com>

Account Administrator

Name Todd Heck

General Contact

Name Todd Heck

Applicant Attributes

School District Sub-Type ☐ Public School District
☐ Private School District
☐ Charter School District
☐ ESA School District

Does this organization have an endowment? No

State School Code 1368

State LEA Code

NCES Public State Code

NCES Public District Code

NCES Public Building Code

blank

Records / Applicant Entities

#132686 - COLUMBUS COMMUNITY SCHOOL DIST


[Summary](#) [Customer Service](#) [Modifications](#) [Additional Information](#) [Discount Rate](#) [Contracts](#) [FCC Forms](#) [News](#) [Related Actions](#)

Requested Discount Rate - COLUMBUS COMMUNITY SCHOOL DIST (BEN: 132686) - FY2017

More than 50 percent of your individual schools must be rural for the school district to be considered rural.

This discount rate has not been approved for the current year

| School District Full-time Enrollment | School District NSLP Count | School District NSLP Percent | School District Urban/Rural Status | Category One Discount Rate | Category Two Discount Rate | Voice Discount Rate |
|--------------------------------------|----------------------------|------------------------------|------------------------------------|----------------------------|----------------------------|---------------------|
| 728 | 566 | 78% | Rural | 90% | 85% | 30% |

HIDE ENTITIES

Entity Details

| Organization | BEN | Total Number Of Students Enrolled In School | Total Number Of Students in School Eligible For NSLP | Urban/Rural Status | Alternative Discount |
|--|--------|---|--|--------------------|----------------------|
| COLUMBUS COMMUNITY HIGH SCHOOL | 60273 | 230 | 170 | Rural | None |
| COLUMBUS MIDDLE SCHOOL | 60275 | 114 | 86 | Rural | None |
| ROUNDY ELEMENTARY SCHOOL/COLUMBUS JCT. | 222592 | 384 | 310 | Rural | None |

83

Blank

Blank

Blank

Blank

Blank

Blank

Blank

Blank

blank

Records / FCC Forms 470

2016form470 - #160010099Summary

Summary Generated Documents News Related Actions

Please note: The following fields pull the most current data from the Contact User Profile and Applicant Entity Profile: Recipient(s) of Service, Contact Name, and Contact Phone Number. If you would like to review this FCC Form 470 with the data that was present upon certification, please navigate to the Generated Documents related dashboard on the left-hand side and click the Original Version document link.

Application Information

Nickname 2016form470
 Application Number 160010099
 Funding Year 2016
 Status Certified
 Allowable Contract Date 2/3/2016

Created Date 12/11/2015 6:10 AM EST
 Created By todd.heck@columbuscsd.org
 Certified Date 1/6/2016 9:52 AM EST
 Certified By todd.heck@columbuscsd.org
 Last Modified Date 1/6/2016 9:52 AM EST
 Last Modified By todd.heck@columbuscsd.org

Billed Entity Information

Name COLUMBUS COMMUNITY SCHOOL DIST

Billed Entity Number (BEN) 132686

Application Type and Recipients of Service

Applicant Type School District
 Recipient(s) of Service ☐ Public School
☐ Pre-K
☐ Public School District

Number of Eligible Entities 3

Contact Information

Name Todd Heck
 Email todd.heck@columbuscsd.org

Phone Number 319-728-2911 x9096

Services Requested**Category 1: Internet Access and/or Telecommunications**

| Type | Function | Number Entities | Quantity | Unit | Min Capacity | Max Capacity | Installation and Initial Configuration? | Maintenance Indicator | Associated RFP |
|---|---|-----------------|----------|----------|--------------|--------------|---|-----------------------|----------------|
| Internet Access and/or Telecommunications | Voice Service (Analog, Digital, Interconnected VOIP, etc) | 3 | 85 | Users | | | No | No | |
| Internet Access and/or Telecommunications | Transport Only - No ISP Service Included | 3 | 1 | Circuits | 100 Mbps | 500 Mbps | No | Yes | |
| Internet Access and/or Telecommunications | Internet Access and Transport Bundled | 3 | 1 | Circuits | 100 Mbps | 500 Mbps | Yes | Yes | |

Category 2: Internal Connections and Managed Internal Broadband Services

| Type | Function | Number Entities | Quantity | Unit | Manufacturer | Manufacturer Other Description | Installation and Initial Configuration? | Associated RFP |
|----------------------|----------|-----------------|----------|------|-----------------------|--------------------------------|---|--------------------|
| Internal Connections | Cabling | 3 | 6514 | Feet | No Preference | | Yes | View RFP Documents |
| Internal Connections | Switches | | 6 | Each | Brocade or equivalent | | Yes | |

85

Installment Payments

Min Number Years 1

Max Number Years 1

Payment Type Monthly

Technical Contact Information

Name Todd Heck

Phone Number 319-728-2911

Title Technology Coordinator

Email todd.heck@columbuscsd.org

State or Local Procurement Requirements

State or Local Procurement Requirements have not been indicated

FCC Form 474

Do not write in this space.

Approved by OMB
OMB Control No. 3060 – 0856
Estimated time per response: 1.0 hourSchools and Libraries Universal Service
Service Provider Invoice FCC Form 474

Please read instructions before completing

Service Provider Form Identifier Columbus
CSD
(Create an identifier for your own reference)FCC Form 474 Invoice # 2719517
(To be inserted by administrator)

Block 1: Service Provider Information

| | |
|---|---|
| 1. Service Provider Name | Erb's Business Machines |
| 2. Service Provider Identification Number (SPIN) | 143006245 |
| 3. Contact Person's Name | John Walton |
| 4. Contact Telephone Number | Area Code: 319 Phone Number: 3645159 Ext. 134 |
| Contact Fax Number | Area Code: 319 Fax Number: 3642738 |
| Contact Email Address | jwalton@etsconnect.com |
| 5. Total Invoice Amount (total of Block 2, Column 13) | 44165.42 |

| |
|---|
| SPIN 143006245 |
| Service Provider Form Identifier Columbus CSD |
| Contact Person John Walton |
| Contact Telephone Number 319-3645159 134 |

Block 2: Funding Request Number Information

| 6. FCC Form 471 Application Number (from Funding Commitment Decision Letter) | 7. Funding Request Number (FRN) (from Funding Commitment Decision Letter) | 8. Bill Frequency (e.g., Monthly, Quarterly, Annually, One-time, Other) | 9. Customer Billed Date (mm/yyyy) | 10. Shipping Date to Customer or Last Day of Work Performed (mm/dd/yyyy) | 11. Total (Undiscounted) Amount for Service per FRN | 12. Discount Rate | 13. Amount Billed to USAC (Column 11 multiplied by Column 12) |
|---|--|---|---|---|--|-------------------------|--|
| 161009049 | 1699048915 | ONE-TIME | 09/01/2017 | | 51959.32 | 85 | 44165.42 |

For each FRN, there should be an entry in Column 9 or Column 10 but NOT BOTH

TOTAL REIMBURSEMENT AMOUNT TO BE ENTERED INTO ITEM 5

#1

Service Provider Invoice FCC Form 474

Service Provider Form Identifier Columbus CSDContact Person John WaltonContact Telephone Number 319-3645159 134

Block 3: Service Provider Certifications & Signature

I declare under penalty of perjury that the foregoing is true and correct and that I am authorized to submit this Service Provider Invoice Form (FCC Form 474) and acknowledge to the best of my knowledge, information and belief, as follows:

- ☒ A. I certify that this Service Provider is in compliance with the rules and orders governing the schools and libraries universal service support program and I acknowledge that failure to be in compliance and remain in compliance with those rules and orders may result in the denial of discount funding and/or cancellation of funding commitments.
- ☒ B. I certify that the certifications made on the Service Provider Annual Certification Form (FCC Form 473) by this Service Provider are true and correct.
- ☒ C. I acknowledge that failure to comply with the rules and orders governing the schools and libraries universal service support program could result in civil or criminal prosecution by law enforcement authorities.

14. Signature of authorized person

15. Date 10/31/2017

16. Printed name of authorized person
John Walton17. Title or position of authorized person
Controller18. Telephone number of authorized person
319-3645159 13419. Address of authorized person
4935 Bowling Street SW
Cedar Rapids IA, 52404

89

Approved by OMB
OMB Control NO. 3060 – 0856

Persons willfully making false statements on this form can be punished by fine or forfeiture, under the Communications Act, 47 U.S.C. Secs. 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. Sec. 1001.

FCC NOTICE FOR INDIVIDUALS REQUIRED BY THE PRIVACY ACT AND THE PAPERWORK REDUCTION ACT

Part 54 of the Commission's Rules authorizes the FCC to collect the information on this form. Failure to provide all requested information will delay the processing of the application or result in the application being returned without action. Information requested by this form will be available for public inspection. Your response is required to obtain the requested authorization.

The public reporting for this collection of information is estimated to range from 1 to 2 hours per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the required data, and completing and reviewing the collection of information. If you have any comments on this burden estimate, or how we can improve the collection and reduce the burden it causes you, please write to the Federal Communications Commission, AMD-PERM, Paperwork Reduction Act Project (3060-0856), Washington, DC 20554. We will also accept your comments regarding the Paperwork Reduction Act aspects of this collection via the Internet if you send them to PRA@fcc.gov. PLEASE DO NOT SEND YOUR RESPONSE TO THIS FORM TO THIS ADDRESS.

Remember – You are not required to respond to a collection of information sponsored by the Federal government, and the government may not conduct or sponsor this collection, unless it displays a currently valid OMB control number or if we fail to provide you with this notice. This collection has been assigned an OMB control number of 3060-0856.

THE FOREGOING NOTICE IS REQUIRED BY THE PRIVACY ACT OF 1974, PUBLIC LAW 93-579, DECEMBER 31, 1974, 5 U.S.C. 552a(e)(3) AND THE PAPERWORK REDUCTION ACT OF 1995, PUBLIC LAW 104-13, OCTOBER 1, 1995, 44 U.S.C. SECTION 3507.

Do not staple the FCC Form 474.

Page 4 of 4

FCC Form 474

July 2016

90

Records / FCC Forms 471

FiberProject2016 - #161024799

4/11/16

[Summary](#) [Funding Requests](#) [Connectivity Information](#) [Discount Calculation](#) [Entity Information](#) [News](#) [Related Actions](#)

Incomplete

Certified

In Review

Outreach

Wave Ready

Committed

Application Information

Nickname FiberProject2016
Application Number 161024799
Funding Year 2016
Category of Service Category 2

Created Date 4/11/2016 2:22 PM EDT
Created By Todd Heck
Certified Date 4/28/2016 12:43 PM EDT
Certified By Todd Heck
Last Modified Date 12/2/2016 8:31 AM EST
Last Modified By USAC System

Billed Entity Information

COLUMBUS COMMUNITY SCHOOL DIST
1208 COLTON ST
COLUMBUS JCT, IA 52738
319-728-2911

Billed Entity Number: 132686
FCC Registration Number: 0006309363
Applicant Type: School District

Consultant Information

There are currently no consulting firms associated with your organization. If this is in error, please update your organization profile.

Contact Information**Name** Todd Heck**Phone Number** 319-728-2911 x9096**Email** todd.heck@columbuscsd.org**Holiday / Summer Contact Information**

There is no Holiday / Summer Contact Information for this FCC Form 471.

FCC Form 471 Generated Documents

FCC Form 471 Version

Original Version

blank



FCC Form 470 – Funding Year 2016

Form 470 Application Number: 160010099

2016form470

1/6/2016 Generated Document
Original Version

Billed Entity

COLUMBUS COMMUNITY SCHOOL DIST
1210 COLTON ST
COLUMBUS JCT, LOUISA, IA 52738-1218
319-728-2911

Contact Information

Todd Heck
todd.heck@columbuscsd.org
319-728-2911

Billed Entity Number: 132686

FCC Registration Number: 0006309363

Application Type

Applicant Type: School District
Recipients of Services: Public School District

Number of Eligible Entities: 3

Consulting Firms

| Name | Consultant Registration Number | Phone Number | Email |
|------|-----------------------------------|-----------------|-------|
|------|-----------------------------------|-----------------|-------|

Consultants

| Name | Phone Number | Email |
|------|--------------|-------|
|------|--------------|-------|

RFPs

| Id | Name |
|------|---------------------|
| 6673 | RFP - Fiber Cabling |

Category One Service Requests

| Service Type | Function | Other | Minimum Capacity | Maximum Capacity | Entities | Quantity | Unit | Installation and Initial Configuration? | Maintenance and Technical Support? | Associated RFPs |
|--|---|-------|---------------------|---------------------|----------|----------|----------|---|--|-----------------|
| Internet Access and/or Telecommunications | Voice Service (Analog, Digital, Interconnected VOIP, etc) | | | | 3 | 85 | Users | No | No | |
| Internet Access and/or Telecommunications | Transport Only - No ISP Service Included | | 100 Mbps | 500 Mbps | 3 | 1 | Circuits | No | Yes | |
| Internet Access and/or Telecommunications | Internet Access and Transport Bundled | | 100 Mbps | 500 Mbps | 3 | 1 | Circuits | Yes | Yes | |

Description of Other Functions

| Id | Name |
|----|------|
|----|------|

| Narrative |
|-----------|
|-----------|

Installment Payment Plan

Range of Years: 1 - 1 Years

Payment Type: Monthly

Category Two Service Requests

| Service Type | Function | Manufacturer | Other | Entities | Quantity | Unit | Installation and Initial Configuration? | Associated RFPs |
|----------------------|----------|-----------------------|-------|----------|----------|------|---|-----------------|
| Internal Connections | Cabling | No Preference | | 3 | 6514 | Feet | Yes | 6673 |
| Internal Connections | Switches | Brocade or equivalent | | | 6 | Each | Yes | |

Description of Other Manufacturers

| Id | Name |
|----|------|
|----|------|

| |
|--|
| Narrative |
| |

Technical Contact

Todd Heck
Technology Coordinator
319-728-2911
todd.heck@columbuscsd.org

State and Local Procurement Restrictions

| |
|----------|
| |
|----------|

Recipients of Service

| Billed Entity Number | Billed Entity Name |
|----------------------|--------------------------------|
| 132686 | COLUMBUS COMMUNITY SCHOOL DIST |

Certifications

I certify that the applicant includes:

I certify that the applicant includes schools under the statutory definitions of elementary and secondary schools found in the No Child Left Behind Act of 2001, 20 U.S.C. §§ 7801 (18) and (38), that do not operate as for-profit businesses, and do not have endowments exceeding \$50 million.

Other Certifications

I certify that this FCC Form 470 and any applicable RFP will be available for review by potential bidders for at least 28 days before considering all bids received and selecting a service provider. I certify that all bids submitted will be carefully considered and the bid selected will be for the most cost-effective service or equipment offering, with price being the primary factor, and will be the most cost-effective means of meeting educational needs and technology goals.

I certify that I have reviewed all applicable FCC, state, and local procurement/competitive bidding requirements and that I have complied with them. I acknowledge that persons willfully making false statements on this form may be punished by fine or forfeiture, under the Communications Act, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

I acknowledge that FCC rules provide that persons who have been convicted of criminal violations or held civilly liable for certain acts arising from their participation in the schools and libraries support mechanism are subject to suspension and debarment from the program.

I certify that I will retain required documents for a period of at least 10 years (or whatever retention period is required by the rules in effect at the time of this certification) after the later of the last day of the applicable funding year or the service delivery deadline for the associated funding request. I certify that I will retain all documents necessary to demonstrate compliance with the statute and Commission rules regarding the form for, receipt of, and delivery of services receiving schools and libraries discounts. I acknowledge that I may be audited pursuant to participation in the schools and libraries program. I certify that the services the applicant purchases at discounts provided by 47 U.S.C. § 254 will be used primarily for educational purposes, see 47 C.F.R. § 54.500, and will not be sold, resold or transferred in consideration for money or any other thing of value, except as permitted by the Commission's rules at 47 C.F.R. § 54.513. Additionally, I certify that the entity or entities listed on this form have not received anything of value or a promise of anything of value, other than services and equipment sought by means of this form, from the service provider, or any representative or agent thereof or any consultant in connection with this request for services.

I acknowledge that support under this support mechanism is conditional upon the school(s) and/or library(ies) I represent securing access, separately or through this program, to all of the resources, including computers, training, software, internal connections, maintenance, and electrical capacity necessary to use the services purchased effectively. I recognize that some of the aforementioned resources are not eligible for support. I certify that I have considered what financial resources should be available to cover these costs. I certify that I am authorized to procure eligible services for the eligible entity(ies). I certify that I am authorized to submit this request on behalf of the eligible entity(ies) listed on this form, that I have examined this request, and to the best of my knowledge, information, and belief, all statements of fact contained herein are true.

Authorized Person

Todd Heck
COLUMBUS COMMUNITY SCHOOL DIST
1210 COLTON ST
COLUMBUS JCT, LOUISA, IA 52738-1218
319-728-2911
todd.heck@columbuscsd.org

Certified Timestamp

01/06/2016 08:52 AM CST

[illegible]

blank

12/18/16

| | | | | | | | | | |
|------------|------------|-----------|-----------|--------------------------------|--------------------------------|----------|----------------|--------------|----|
| 143006245 | 1699048915 | 161024799 | 160010099 | COLUMBUS COMMUNITY SCHOOL DIST | ToddHeck | EMAIL | 1210 COLTON ST | COLUMBUS JCT | IA |
| 52738 | 1218 | 319 | 7282911 | | 9096 todd.heck@columbuscsd.org | FUNDED | | | |
| N/A | | Shared | 7/1/2016 | | 10/1/2016 | 51959.32 | 85 | 44165.42 | No |
| 12/18/2016 | 2016 | 7/1/2016 | 6/30/2017 | N | | | | | |

SLD 486 to Service Provider ; Total Records:1

blank